



Expertise

Protocol number: 46416738
Order No. / Reference: 26652907
Inspection date: 8 Jul 2026

Manufacturer: Volkswagen

Model: Touran 2.0 TDI SCR DSG Highline

VIN: WVGZZZ1TZNW002948



Vehicle details	
Manufacturer / Type / Model / Equipment	
Volkswagen Touran 2.0 TDI SCR DSG Highline	
Vehicle Identification number	WVGZZZ1TZNW002948
Mileage (Read)	160,773 km
First registration	1 Dec 2021
Number of holders	1
Next periodical technical inspection	12/2026
(Report on hand)	
Power / Engine displacement	110 kw / 1,968 ccm
Fuel type / Cylinder	Diesel / 4
Gearbox / Number of gears	Automatic / 7
Type of drive	Front drive
Type of vehicle	Van
Colour / colour code	Reflexsilber Metallic
Doors / Seats	5 / 5
Upholstery type	Cloth
Colour of upholstery	Black-Anthracite
Roof colour	Schwarz
Vehicle with smoke odor	no



Vehicle details

Maintenance booklet / proof	Non-existent	Next maintenance in	18,000 km
Key is / should be	2 / 2	FZG documents	ZB#2 (B) was available (copy), ZB#1 (S) was not available.
		Letter No.	GF351099
Previous damage / Accident	Detectable	Repainting	None detectable
Inspection conditions	sufficient	Lifting equipment / pit	yes
Test drive	Not performed	Engine function test	Performed
Manufacturer key number/ type code number	0603 / BWR 00321		
Emission standard	EURO6;WLTP;AP;PI/CI; M, N1 I	fine dust sticker	
Permitted total weight	2,230 kg	Empty weight	

Tyres

Mounted tyres

#	Tyre size	Type of tyre	Manufacturer	Tread depth
1)	205/60 R16 96H	Winter tires (with run-flat tires) on Light alloy	Pirelli	6mm / 6mm
2)	205/60 R16 96H	Winter tires (with run-flat tires) on Light alloy	Pirelli	6mm / 6mm

Additional tyres

#	Tyre size	Type of tyre	Manufacturer	Tread depth
1)	225/45 R18 95W	Summer tires (with run-flat tires) on Light alloy	Pirelli	6mm / 6mm
2)	225/45 R18 95W	Summer tires (with run-flat tires) on Light alloy	Pirelli	6mm / 6mm

Legend: Tread depth information for the left tire is listed first, for the right tire it is listed second on the axle in the direction of travel.

Equipment

Standard equipment

- 2 USB-C ports on the front
- Storage compartments in the overhead console
- Airbag, head airbag system for front and rear passengers
- Electrically adjustable and heated exterior mirrors
- third brake light
- Headliner in Storm Grey
- Decorative inlays "Piano Black"
- Tachometer
- Electronic parking brake including auto-hold function
- Windscreen in heat-insulating glass
- Baggage management package
- Additional luggage compartment lighting
- Speed limiter
- Glove compartment with cooling option
- Rear window wiper with intermittent function
- ISOFIX mounting points on rear seats
- Air conditioning system "Air Care Climatronic"
- Front headrests
- Paint finish: Solid
- Steering wheel: Multifunction steering wheel in leather, with paddle shifters
- "Premium" multifunction display with multicolor screen
- Fog lights and cornering lights
- Emergency braking assistant "Front Assist"
- Package: Ambient lighting
- Upholstery: Cloth
- Radio
- Radio accessories: 8 speakers
- Tire pressure monitoring system (passive)
- Wheels: Tire Mobility Set omitted
- Automatically heated front windshield washer nozzles
- Drawers under the front seats
- Seat belts: 3 three-point automatic seat belts in the rear
- Seats: Front passenger seat backrest folds down completely
- Seats: Top comfort seats in the front
- Start-stop system
- Bumpers in body color
- First aid kit, warning triangle and high-visibility vest
- Prepared for later activation: Discover Media navigation function incl. streaming & internet
- Electronic immobilizer
- Green thermal insulation glazing
- Storage compartment with lid on the instrument panel
- Airbag for driver and front passenger
- Airbag: Side airbags for the outer rear seats
- Exterior mirror housings and door handles in body color
- Chrome trim on the side windows
- Roof rails, silver anodized
- Diesel particulate filter
- Parking assistance
- Electronic Stability Program (ESP) with counter-steering support
- Luggage compartment cover
- Height-adjustable luggage compartment floor
- Transmission: 7-speed DSG
- Rear window heated
- Interior lights with delayed shut-off and dimming function, 2 reading lights front and rear
- Headrests (3) in the 2nd row of seats
- Black radiator grille with chrome strips on the slats
- LED headlights
- Illuminated makeup mirrors in the sun visors
- front center armrest
- Fatigue detection
- Non-smoking version
- Emergency call service
- Package: Winter Package
- Proactive occupant protection system in conjunction with "Front Assist"
- Radio accessories: Digital radio reception DAB+
- Wheels: 4 light alloy wheels 6.5 J x 17 "Alexandria"
- Gearshift knob in leather
- Headlight cleaning system
- electromechanical power steering
- Seats: 3 individual seats in the 2nd row
- Seats: Folding tables on the backs of the front seats
- Seats: Lumbar support in the front
- Seats: Front seats are height-adjustable
- 12V power outlet on the rear of the center console
- Textile floor mats
- Prepared for "We Connect" and "We Connect Plus"
- Washer fluid level warning light
- Warning tone and light for unfastened seat belts front and rear
- Central locking without safe locking, with remote control and 2 remote folding keys



Extra equipment

- 2 USB-C ports at the front, 2 USB-C charging ports at the rear of the center console
- Anti-theft alarm system (with interior monitoring, backup horn and tow-away protection)
- Digital Cockpit Pro (instrument cluster as TFT display with interactive display - various information profiles are selectable (e.g. consumption & range, navigation, driver assistance, efficiency))
- Heated windshield (laminated safety glass windshield, noise-reducing and heated)
- Paint finish: two-tone with black roof, metallic only in conjunction with Design P.Black Style
- Navigation system "Discover Media" incl. "Streaming & Internet" (screen diagonal 20.3 cm - touchscreen - FM radio reception - dual tuner with phase diversity - MP3 playback - SD card slot - USB-C with Apple compatibility - output power 4x20 watts - map with 2D display - traffic sign display - telephone interface - 3-way sound control - DAB+ digital radio reception)
- Package: "Black Style" design package for Highline (exterior mirror housings in black and door handles in body color - roof rails in black; - radiator grille in black with chrome strip on lower slat - individual installation - bumpers in body color, with lower trim strip in black - trim strips in black on the side windows)
- Package: Family (foldable and removable reversible luggage compartment mat - electric child safety lock for rear doors, operable from the driver's seat - sunshade roller blind on the rear door windows)
- Package: Mirror package in conjunction with driver assistance package "Plus" (electrically folding exterior mirrors, dimming on the driver's side, ambient lighting and passenger exterior mirror lowering - automatic headlight control with daytime running lights, "Leaving home" function and manual "Coming home" function - automatically dimming interior mirror - rain sensor)
- Park Assist (automatically steers the vehicle into parallel and perpendicular parking spaces and also parks out of parallel parking spaces)
- Wheels: Winter wheels (additional) LM "Karlstad" 6.5 J x 16 (4 light alloy wheels 6.5 J x 16 - on-board tools and jack - AirStop winter tires 205/60 R 16 H)
- Keyless locking and starting system "Keyless Access" with safe locking mechanism
- Voice control
- Auxiliary heating and ventilation (auxiliary heating and ventilation with radio remote control and timer)
- "Comfort" telephone interface with inductive charging function (hands-free system)
- Traffic sign recognition in Vm driver assistance package "Plus"
- Towbar, foldable with electric release
- App-Connect including App-Connect Wireless for Apple CarPlay and Android Auto (selected apps for Android smartphones and Apple iPhones can be displayed and operated on the touchscreen of the radio or navigation system)
- Chassis: Rough road chassis including engine underbody protection (approx. 15 mm increased ground clearance)
- Tailgate with electric opening and closing
- Steering wheel: Multifunction steering wheel in leather, with paddle shifters, heated (with control options for multifunction display, radio and telephone)
- Package: Business Premium (Air Care Climatronic, combination filter - ACC stop & go, speed limiter, Front Assist - lumbar support front, driver's side electrically adjustable with massage function - multifunction leather steering wheel, paddle shifters - cargo net partition - heated windshield washer nozzles - headlight cleaning system - drawer under right front seat - microfleece seat center panels - heated top comfort seats front - emergency braking assistant "Front Assist" - height-adjustable front seats, ergoActive seat on the driver's seat - washer fluid warning light.)
- Package: Driver Assistance Package "Plus" (DSG) (Automatic Distance Control ACC "stop & go", Dynamic High Beam Control "Dynamic Light Assist", Automatic Headlights, Daytime Running Lights, "Leaving Home" Function and Manual "Coming Home" Function, Pedestrian Detection + Active Front Folding Mirror, Automatically Dimming Interior Mirror, LED Headlights with LED Daytime Running Lights and Cornering Lights, Dynamic Headlight Range Control with Dynamic Cornering Function, Multifunction Camera, Lane Change Assist "Side Assist Plus" including "Lane Assist" and Parking Assist, Rain Sensor)
- Wheels: Light alloy (4) "Marseille" 7 J x 18 Volkswagen R (4 light alloy wheels 7Jx18, in black, surface polished - AirStop tires 225/45 R 18 - With individual installation - Wheel locks with extended theft protection)
- Rear View reversing camera (displays the rear of the vehicle in real time on the radio/navigation system display)
- Rear side windows and rear window tinted
- Seats: 2 child seats (2 child seats with side support and side headrest, foldable, left and right in the 2nd row of seats)
- 230V power outlet in the luggage compartment on the left (additional luggage compartment lighting, removable and usable as a flashlight)



Brief expert findings

Documents submitted	At the time of the inspection, the vehicle registration certificate Part 2 (title) was available, but the vehicle registration certificate Part 1 (document) was not. (Copy)
VIN comparison	The vehicle identification number (VIN) was read from the vehicle and its conformity with the submitted documents was confirmed by the undersigned during the inspection.
Inspection	The inspection conditions were sufficient for the assessment of the vehicle. Lifting equipment and/or a pit were available for examining the vehicle.
Test drive	No test drive/shunting maneuver was carried out during the inspection of the vehicle.
Engine function test	An engine test run was performed.

Value reducing factors

No.	Component group	Description
1	Trim / covers	Door trim - front left side (Rückstrahler) - Missing - Replace
2	Wing mirror - right side	Cap - Scratch(es) - Smart repair
3	Front bumper	Front bumper - Stone chips - Smart repair
4	Mudguard - right side	Mudguard - right side - Scratch(es) - Smart repair
5	2nd wheel set	1 tyre - Broken / torn - Replace
6	Wheel / tyres	Alloy rim - rear right side - Scratch(es) - Loss in value
7	Side panel - rear right side	Sill - Dent / paintcoat damage - Smart repair
8	Wheel / tyres	Alloy rim - front left side - Scratch(es) - Loss in value
9	Wheel / tyres	Alloy rim - front right side - Scratch(es) - Loss in value
10	2nd wheel set	1 alloy rim - Scratch(es) - Loss in value
11	Side panel - rear right side	Elbow - Dent / paintcoat damage - Paint
12	Bonnet	Bonnet - Stone chips - Paint
13	Door - rear right side	Door - Dent / paintcoat damage - Repair and paint
14	Headlight	Headlight - left side - Scratch(es) - Replace
15	Roof	Roof - Stone chips - Paint

Wear and tear

No.	Component group	Description
1	Rear bumper	Rear bumper - Scratch(es) - No deduction

The vehicle shows signs of wear and tear commensurate with its age and use.

Previous damages

No.	Previous damage	Extent of damage (Net)
1	Front, Provided by user / customer, from 15 Jun 2023	1.993,72 €



Order/Scope of Order

An order was placed to prepare a sales report for the described vehicle. This report includes the following:

- Description of key vehicle information
- Documentation of equipment features
(*Delivery by third-party service providers*)
- Documentation of damage, defects, missing parts
- Documentation of prior damage, unrepaired prior damage, repainting
- A brief visual or functional inspection of the equipment details, if possible.
(*Functional testing of driver assistance systems is not included in the scope of services!*)
- a photographic documentation of the vehicle

Basis for the order

This product is based on the guidelines for vehicle returns and valuations published by Alphabet Fleet GmbH. The expert makes the specific findings in each individual case objectively, within the framework of the prescribed standards, based on their own expertise.

The vehicle inspection takes place in a fully assembled, unassembled state.

Damage or defects that can only be detected during disassembly/diagnostic work or through further investigation remain within the realm of prognostic risk. An increased risk exists due to concealed defects caused by fraudulent misrepresentation and which were not identifiable by the expert.

Damage or defects resulting from normal use or wear and tear of the vehicle will be accepted in accordance with the applicable standard.

There was no explicit identification or monetary consideration of the expected features within the product.

Features which, in their nature and extent, slightly exceed normal use but do not constitute unacceptable damage, will be documented and indicated as signs of wear, if applicable.

Damage or defects that, according to the applicable standard, can no longer be attributed to normal use or wear and tear are listed under "Value Reducing Factors" in the product description.

Depending on the product specification, a monetary ID can be provided. If this takes place, the costs can be 100% d or pro rata depending on the vehicle's age and mileage.

Previous damages

According to available information previous damages were repaired at the vehicle. Traces of repairs, which allow conclusions about the area of repair, were not recognizable during the inspection.



Figure 1: Diagonal front (left)



Figure 2: Diagonal front (right)



Figure 3: Diagonal rear (left)



Figure 4: Diagonal rear (right)



Figure 5: Interior - front

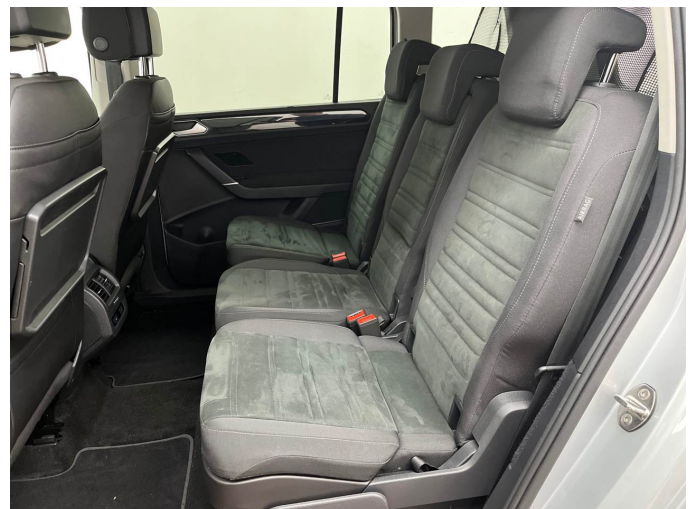


Figure 6: Interior - rear



Figure 7: Instrument cluster



Figure 8: Instrument panel



Figure 9: Interior 360° view



Figure 10: Cargo area



Figure 11: VIN



Figure 12: Mounted tyres

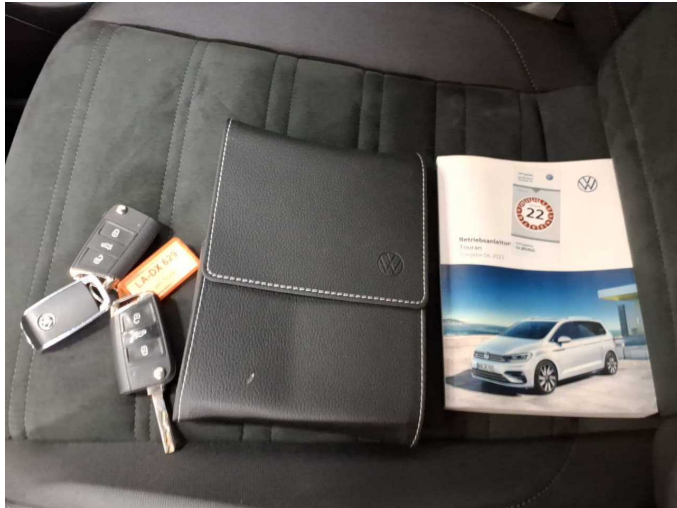


Figure 13: Documents

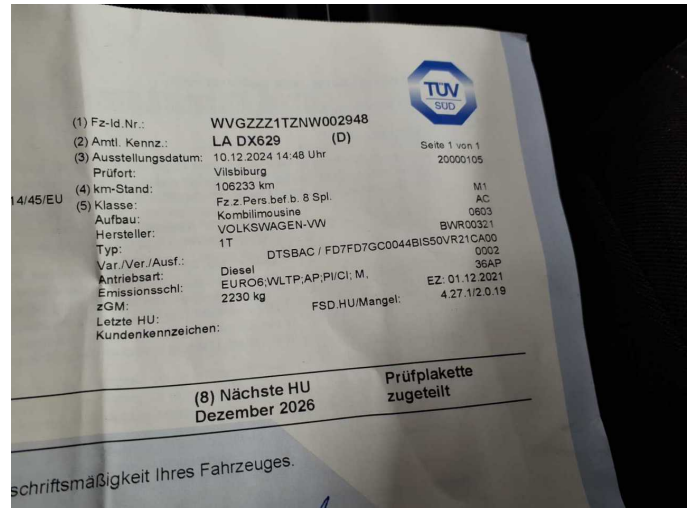


Figure 14: Documents



Figure 15: Documents



Figure 16: Additional tyres



Figure 17: Navigation



Figure 18: Misc.



Figure 19: Misc.



Figure 20: Misc.



Figure 21: Misc.



Figure 22: Misc.



Figure 23: Misc.



Figure 24: Misc.



Figure 25: Misc.



Figure 26: Misc.



Figure 27: Misc.



Figure 28: Misc.



Figure 29: Misc.



Figure 30: Misc.



Figure 31: Misc.



Figure 32: Misc.



Figure 33: Misc.



Damage 1: Trim / covers: Door trim - front left side (Rückstrahler) - Missing - Replace



Damage 1: Trim / covers: Door trim - front left side (Rückstrahler) - Missing - Replace



Damage 2: Wing mirror - right side: Cap - Scratch(es) - Smart repair



Damage 2: Wing mirror - right side: Cap - Scratch(es) - Smart repair



Damage 3: Front bumper: Front bumper - Stone chips - Smart repair



Damage 3: Front bumper: Front bumper - Stone chips - Smart repair



Damage 4: Mudguard - right side: Mudguard - right side - Scratch(es) - Smart repair



Damage 4: Mudguard - right side: Mudguard - right side - Scratch(es) - Smart repair



Damage 5: 2nd wheel set: 1 tyre - Broken / torn - Replace



Damage 5: 2nd wheel set: 1 tyre - Broken / torn - Replace



Damage 6: Wheel / tyres: Alloy rim - rear right side - Scratch(es) - Loss in value



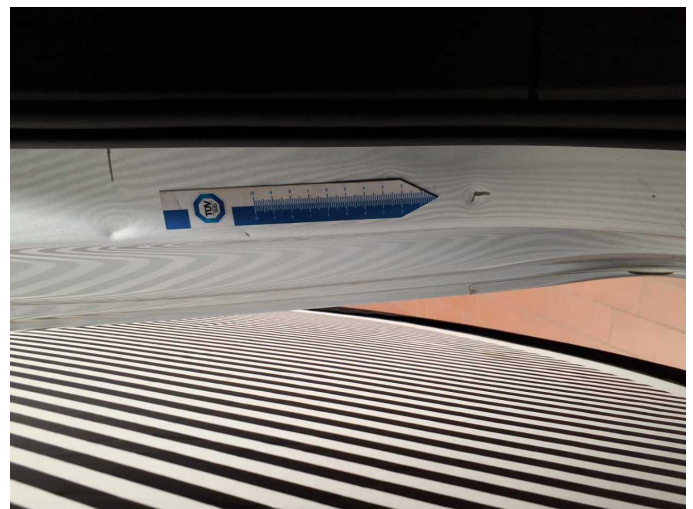
Damage 6: Wheel / tyres: Alloy rim - rear right side - Scratch(es) - Loss in value



Damage 7: Side panel - rear right side: Sill - Dent / paintcoat damage - Smart repair



Damage 7: Side panel - rear right side: Sill - Dent / paintcoat damage - Smart repair



Damage 7: Side panel - rear right side: Sill - Dent / paintcoat damage - Smart repair



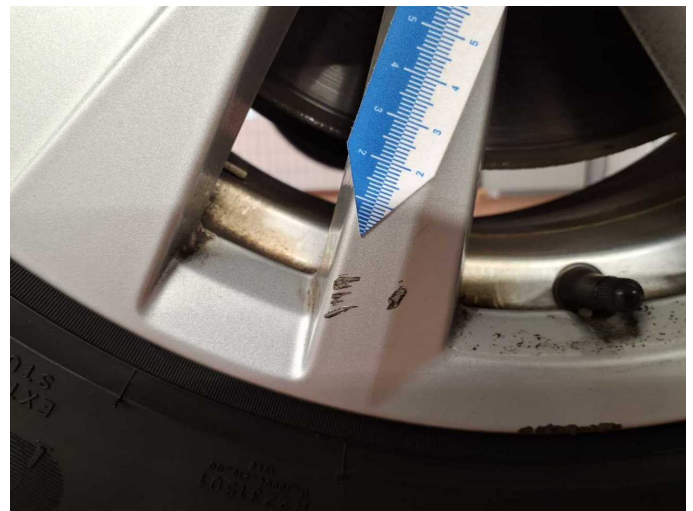
Damage 8: Wheel / tyres: Alloy rim - front left side - Scratch(es) - Loss in value



Damage 8: Wheel / tyres: Alloy rim - front left side - Scratch(es) - Loss in value



Damage 9: Wheel / tyres: Alloy rim - front right side - Scratch(es) - Loss in value



Damage 9: Wheel / tyres: Alloy rim - front right side - Scratch(es) - Loss in value



Damage 10: 2nd wheel set: 1 alloy rim - Scratch(es) - Loss in value



Damage 10: 2nd wheel set: 1 alloy rim - Scratch(es) - Loss in value



Damage 11: Side panel - rear right side: Elbow - Dent / paintcoat damage - Paint



Damage 11: Side panel - rear right side: Elbow - Dent / paintcoat damage - Paint



Damage 11: Side panel - rear right side: Elbow - Dent / paintcoat damage - Paint



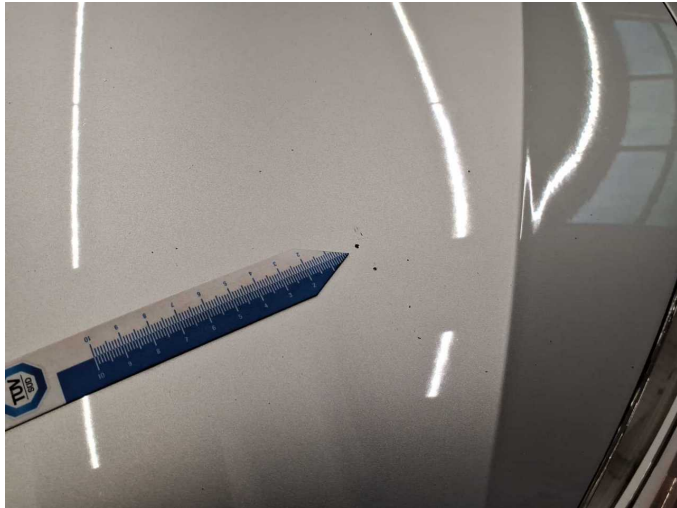
Damage 12: Bonnet: Bonnet - Stone chips - Paint



Damage 12: Bonnet: Bonnet - Stone chips - Paint



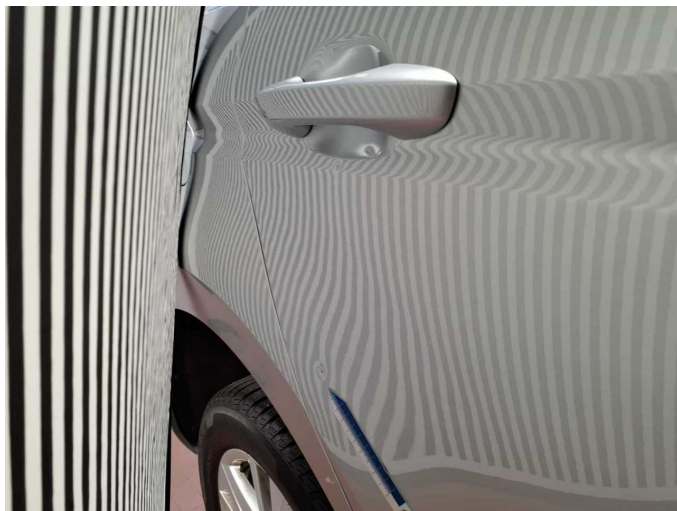
Damage 12: Bonnet: Bonnet - Stone chips - Paint



Damage 12: Bonnet: Bonnet - Stone chips - Paint



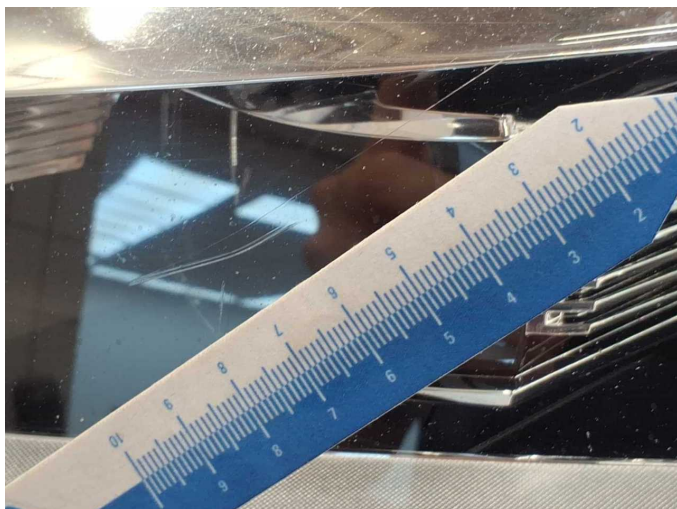
Damage 13: Door - rear right side: Door - Dent / paintcoat damage - Repair and paint



Damage 13: Door - rear right side: Door - Dent / paintcoat damage - Repair and paint



Damage 13: Door - rear right side: Door - Dent / paintcoat damage - Repair and paint



Damage 14: Headlight: Headlight - left side - Scratch(es) - Replace



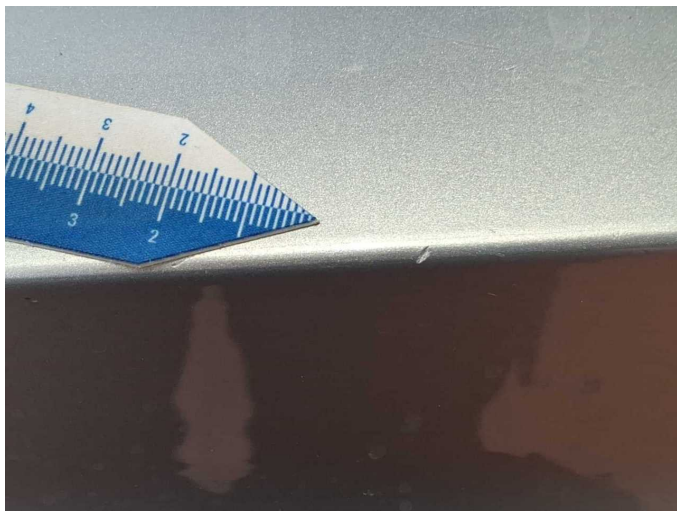
Damage 14: Headlight: Headlight - left side - Scratch(es) - Replace



Damage 15: Roof: Roof - Stone chips - Paint



Damage 15: Roof: Roof - Stone chips - Paint



Wear and tear 1: Rear bumper: Rear bumper - Scratch(es) - No deduction



Wear and tear 1: Rear bumper: Rear bumper - Scratch(es) - No deduction